

USING MICROSOFT TEAMS TO CONTACT ITS

Questrom ITS has created a Microsoft Teams Channel for Questrom Faculty to contact us **if you have questions while teaching and need immediate assistance**. The channel is only available to Questrom faculty and will be staffed by members of Questrom ITS.

1

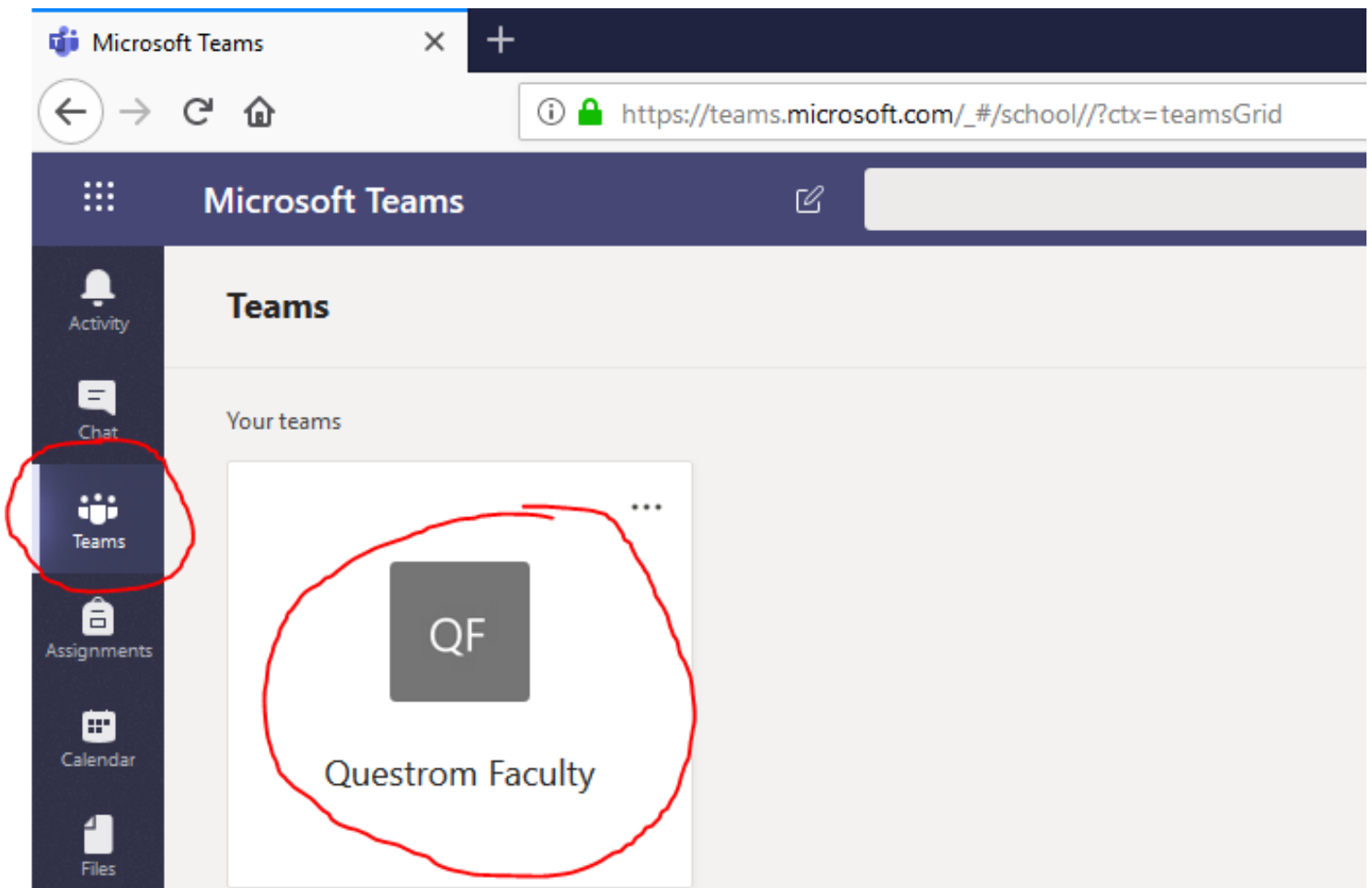
GO TO
TEAMS.MICROSOFT.COM

2

LOGIN USING YOUR
KERBEROS LOGIN

3

CLICK ON TEAMS TAB
AND CHOOSE THE QST
REMOTE TEACHING
SUPPORT TEAM



Please note all messages posted in the channel will be available to all Questrom Faculty and ITS staff.

Questrom ITS will be monitoring this channel during class hours to provide assistance. For requests that are not immediate, please continue to send tickets by emailing questromhelp@bu.edu.